

AI Product Capability

Workato | Tungsten Automation | M-Files

A unified view of the core AI platforms VP implements to deliver intelligent automation, document intelligence and enterprise-scale AI orchestration.



Workato AI Capabilities

AI@Work | Agent Studio | Governance Layer

Workato enables enterprise-wide intelligent automation through natural language, no-code agent creation and governed model orchestration.



Key Capabilities

- Recipe Copilot –**
Converts natural language into workflow logic.
- Connector Copilot –**
Auto-generates integrations using schema inference and intent detection.
- OpenAI Connector –**
Embeds generative AI into workflows for summarisation and content generation.
- GEARS AI –**
Provides governance: audit trails, access control, policy enforcement.
- WorkbotGPT –**
Conversational workflow execution in Slack/Teams.
- Agent Studio (Genies) –**
Build reusable, no-code AI agents that orchestrate APIs and decisions.
- Workato GO –**
Cross-system search, insights and task execution.
- Model Context Protocol (MCP) –**
Safe, stateful bridge between LLMs and enterprise APIs.

Business Benefits

- ✓ Democratises automation for business users
- ✓ Accelerates time-to-value
- ✓ Reduces reliance on IT for routine integration
- ✓ Ensures safe, compliant AI usage across departments

Tungsten Automation AI Capabilities

TotalAgility | IDP | Knowledge Graphs | Agentic AI

Tungsten delivers deep document intelligence and contextual reasoning for high-complexity, content-heavy workflows.



Key Capabilities

- GenAI Copilots –**
Assistive copilots for building automations, extraction, and workflow design.
- Intelligent Document Processing (IDP) –**
Automates classification, extraction, validation and routing of unstructured documents.
- AI Knowledge Graphs –**
Provide contextual understanding across enterprise data for informed decisioning.
- Agentic AI –**
Autonomous execution of multi-step document workflows using rules and real-time context.

Business Benefits

- ✓ Up to 38% cost reduction in document-heavy processes
- ✓ Accelerated solution deployment (up to 70% faster using Dev Copilot)
- ✓ Improved audit readiness with traceable, explainable AI decisions
- ✓ Ideal for finance, insurance, legal, healthcare and compliance-led operations

M-Files AI Capabilities

Aino AI | Metadata Intelligence | Microsoft 365 Integration

M-Files provides enterprise knowledge intelligence by automating metadata, governance and document insight extraction across your content ecosystem.



Key Capabilities

- Aino AI –**
Clause extraction, summarisation, compliance checks and personalised document interrogation.
- Smart Metadata & Migration –**
Automated tagging and accelerated migration from legacy content repositories.
- AI Search & Summarisation –**
Semantic search and document Q&A for rapid insight retrieval.
- Microsoft Copilot Connector –**
Extends M-Files AI into Microsoft 365 for contextual document handling.

Business Benefits

- ✓ Up to 40% productivity gains through metadata automation
- ✓ Improved compliance through AI-driven governance and audit trails
- ✓ Simplifies content migrations with preserved context and structure
- ✓ Strengthens enterprise knowledge discovery and lifecycle management

Why These Products Matter Together

When combined, Workato, Tungsten, and M-Files form a composable AI ecosystem that covers:

Orchestration & decisioning

Document intelligence & reasoning

Knowledge management & metadata automation



Creating the foundation for true agentic AI, end-to-end workflow intelligence and governed enterprise automation at scale.